

Fellow Professional Gives DiGiorgi High Marks on Service & Performance

“Overall your customer service and company performance on a scale 1-10 is at least a 12.”

Dear Sir:

I wish to take this opportunity to express our sincerest thank you for a job well done. For most of my professional life, 45 plus years, I have been purchasing goods and services from many contractors all over the country. For many of those years I was in project management and construction management and have dealt with contractors and suppliers on a daily basis. Therefore, I believe this uniquely qualifies me as an expert in evaluating companies.

In June my wife, Camille Mazzella, contracted with your company to put new siding on our home, replace a garage window and install new rain gutters. What we experienced over the next week was one of the most professional jobs we have ever had contracted.

“What we experienced over the next week was one of the most professional jobs we have ever had contracted.”

From the time your sales representative arrived until the final inspection everything was done beautifully. Your crews were friendly, cooperative and on time each and every day. The material was brought in and staged. The workmanship was excellent. Your office staff coordinated everything down to the last detail. We were always informed as to what was going on.

The site was cleaned up every day and there were no surprises with respect to cost or schedule. Overall your customer service and company performance on a scale of 1-10 is at least a 12. Since the job was finished we have had passers by stop and comment on how beautiful the house looks.

“Overall your customer service and company performance on a scale of 1-10 is at least a 12. “

I would not hesitate to recommend DiGiorgi to our friends, neighbors, and other contractors. Like you, my company depends on reference accounts for follow on business. After working with DiGiorgi, you may add me to your list of reference clients.

Sincerely,

Joseph Pennington III

