

November 13, 2013

Subject: Kenny & other DiGiorgi Staff

---

Hello Mr. DiGiorgi,

I wanted to take some time and write to you regarding one of your employees. His name is Kenny or maybe Ken. Anyway, I wanted to let you know, in hopes that this complement can get to his superiors.

I contracted your company 3 times in the past year and a half. Kenny has been the one that has been at the 2 most recent jobs, which entailed getting my windows re-rapped to avoid any water getting into the framed areas of the windows. Kenny has done an excellent job. I know for a fact that he takes pride in his workmanship by the way that I have observed him work. He looks at the areas of the windows, removes all necessary material with caution and installed the new materials in the same manner. In addition, he cleans up afterwards and verifies with me before leaving the job site (my home) whether I have any question or concerns

Mr. DiGiorgi, I went through a bad experience with a contractor that I hired to do the roof over my deck. And that was the first job that I had contracted your company to fix for me. Although, I was afraid but because my roof was leaking, I needed to get someone ASAP to fix it.

It is refreshing to know that just like Kenny takes pride in his work, I am also happy in the work that has been done in my home by DiGiorgi with regards to the windows and roof deck. Also I am praising the calls from your administrative staff when they also contact me when the job is completed.

I am going to continue contacting your company for all my home improvement projects and also sending you referrals.

Thank You.  
Sincerely,

Edna Alers  
Hartford, CT