

D.K. DP

May 24, 2013

Mr. Tim Conway  
DiGiorgi Roofing & Siding, Inc.  
33 Lancaster Drive  
PO Box 126  
Beacon Falls, CT 06403

Dear Tim,

I would like to compliment you and the other employee, who replaced the gutter at my home.

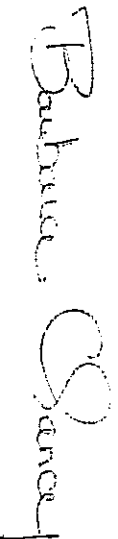
In March, I called you about problems I was having with ice on the leaf guard gutter. You suggested replacing the leaf guard gutter with another. The installer came to replace it and noticed problems with the siding trim and drip edge. He even took pictures of the problem! Then you called me, explained the problems, and sent me the pictures. I never would have known this problem existed if not for the caring and diligence of you and the installer.

The problem was corrected, by the company that installed the siding, for no charge.

DiGiorgi Roofing & Siding, Inc. has always provided excellent service, but this was above and beyond great service! Such a commitment to great customer service is to be commended. You can be sure that I will continue to do business with you, and will recommend you to everyone I know!

Thank you for all your help!

Sincerely,



Barbara Clancy  
33 Chesterfield Street  
Wethersfield, CT 06109  
860-721-0707