"Top Ten Reasons I'm Glad We Went with DiGiorgi"

We are still in the midst of the install (doors going in today and tomorrow, as well as exterior trim work through Saturday, most likely), but I did want to share with you, as I did both Karen and Dave DiGiorgi ... my satisfaction with the process so far. So, a la the Late Show, here are my Top Ten reasons I'm glad we went with DiGiorgi:

- 1. Karen is one of the most knowledgeable salesperson I've ever worked with ... She told us what we *needed* to know, NOT what she thought we wanted to hear, as happened in pitches from other companies!
- 2. Best reputation: We sought friends' and neighbors' advice about whom to use for <u>door and window</u> <u>replacement</u>, and everyone who had used DiGiorgi had only good things to say! Often, your name came up unsolicited when we mentioned we were looking for replacement windows and doors.
- 3. Superior quality products that support the old adage, "The bitterness of poor quality remains long after the sweetness of low price is forgotten."
- 4. Impeccable installation with a <u>life-time guarantee</u>...You can't beat that!
- 5. No mess inside! Every day, tarps go down on the rugs and floors; all rubbish is removed daily.
- 6. No mess outside! After the truck leaves, you would never know *anything* was going on at the worksite. Every bit of debris is picked up and removed.
- 7. On-time service: The job started the day it was promised ... No last-minute "We're-running-a-little late" telephone calls! Each morning, the truck arrived promptly, and the work continued throughout the day.
- 8. Outstanding installers: They are polite, respectful, solicitous and helpful. It can be uncomfortable to have strangers in your home and on your property, but the workmen who have been here have made the process very comfortable. Yeah, Ed, Mike and Angel!
- 9. Convenient financing options. A job of this size is a big investment, and <u>DiGiorgi</u> offered a great plan that we can live with.
- 10. The house looks great!

Regards,

Carol Pompano